



INTEGRATED SERVICES

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You can have your cake and eat it too

Now that you have read so much about VoIP, seen so much about Data and Voice integration, heard so much that it could save your company money in telecom expenses, and you started shopping around for a solution to fit your company's needs. The bottom line is to reduce the cost of telephone expenses. But, you are told that you have to throw away your existing phone system and/or have to buy new IP based phones, change the existing network structure, get in to new lease agreements and then, you can make a call from your Boston office to your New York office over IP.

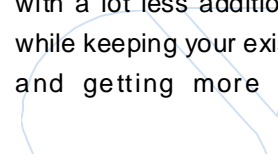
Ok, that will save you some money but how about the rest of the calls?

- Why should you be limited to one carrier which does not necessarily give you the best rate and Q.o.S., to call, let's say your vendors in Singapore while giving you the best rate to your customers in Argentina?
- Or , your U.K office calling you and calling other international destinations have to be limited to the local Telcos with very expensive rates,
- Or, your field technicians with wireless phones in Venezuela have to pay prohibitive rates to reach the office in NY
- Or, your sales team on the road to use expensive hotel rates or even calling cards that your current telephone company provided you with very high rates

All the change of equipment, infrastructure, accounting, and an IT nightmare, and yet the cost of calls are still not reduced when it comes to making them outside the intranet. You, still, receive the same amount of telephone bills from your current carriers, and from your remote office carriers, not to mention the new leases. **Telecom expenses are still out of control!!!**

We, at AMSVoicecom, believe that you can have best of the both worlds and get a lot more from your investment dollars. We integrate what all the other companies have to offer to you by

- Using what you only need from the equipment providers by creating a customized structure with minimum additions or modifications enabling you to keep your existing investment,
- Giving you a choice to use Voip where you can and when you need,
- Opening a facility to access to our common carrier network that includes a majority of Tier 1 carriers with your choice of least cost routing without having to make individual commitments to each
- Enabling your company to reduce and organize your telecom expenses with a lot less additional investment, while keeping your existing investment and getting more use out of it.



HOW DO WE DO IT?

This is where AMS is different than other companies, who offer you different components of the whole picture but not the whole picture. The whole picture should include the following components:

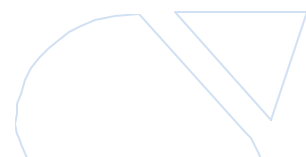
- 1 A VoIP component: This is what connects you to us.
- 2 An access to the world PSTN which we already have with many carriers including the Tier1 carriers.
- 3 A PBX which you probably already have



■ VoIP: Technology that communicates you point to point

■ PSTN: Public Switched Network: This is your communication inside and outside the VoIP Network

■ PBX: Voice access component: Other companies will try to sell you a new one or add IP phones that you do not need



If one had to summarize the most apparent benefits of Voice over Internet Protocol, or V.O.I.P., unlike the norm of traditional circuit switching telephone networks, it, mainly, saves bandwidth by using packet switching which is a more efficient way of sending voice packets with various compressions from one end to another with the ability to integrate with data. But alone Voip alone only enables you to pass voice data between 2 points of your choice.

But properly used, the hidden benefits are behind the doors that open up to the creative solutions that further reduce the costs by:

Bringing the option to use various transports such as the internet, but not limited to it.

Enabling a very cost effective global networking ability

Integrating to other networking components such as data

Offering unlimited customization options which is not cheap and readily available in other networking environments

VoIP is neither a secret technology, nor is it limited to one company, but the real challenge has been to offer it as a global product that has a carrier grade Q.O.S. while realizing and presenting all the benefits of VoIP.

Many telecom companies are, successfully, using VoIP, including the Tier 1 carriers: some as a necessity to stay in touch with technology, some as a necessity to compete, some to offer as a data and voice integration equipment in the USA as an intra-company product without realizing its full global integration potential.

Corporations intrigued by the highly visible marketing of these new and old generation telecom companies integrating data and voice, are beginning to question how they can implement this in their infrastructure to save money without throwing out what they have already invested in for many years.

Moreover, they are also finding out that the solutions that many service providers claim to offer are only limited to data and voice integration as an intra-company product completely missing the needs of the global companies, which do not only communicate internally but want to save and

integrate this technology in their external communication as well.

Other new generation service or technology providers try to sell you their own equipment, throwing away what you already have but they can only integrate with one common carrier in the USA and the very expensive local carriers in the respective countries trying to make you more efficient with equipment but still not reducing the actual phone call costs that ultimately saves you most money.

A Global presence and experience:

A real world solution

While other companies are busy going in one direction integrating data and voice, A.M.S.Voicecom, has been concentrating only in the foreign markets for the last 7 years developing the integration of VoIP for its existing customers in these markets to make calls cheaper while keeping carrier grade Q.o.S. This valuable experience was only not realized by its customers in growing numbers, but, even by some of the foreign governments and telecom companies which engaged in doing business with AMS in order to keep up with their market share.

B Customized Solution

Having presence in () countries, the solutions had to be customized. No one country has the same standard as the others from telephony signaling to the Internet transports especially in the third world countries. So A.M.S. adapted and found ways around the problems.

Our Engineering department will first interview, analyze and come up with a customized solution to your company's individual needs.

Different nodes of a company may have different needs:

While the X office of a company has field technicians as well as sales people on the road who need to make calls with wireless phones which may cost a lot in the X country and may need calling cards that work globally, the Y office may only need the service to use it from their office phones to call to the world, while the Z office may only communicate with X and Y internally.

Your Voip connection to A.M.S.Voicecom will enable you to access a large profile of carriers and our buying power. Our ever growing digitally switched and/or VoIP network to many common carriers and International Private lines is opened to you to choose the best cost while keeping the best quality available in the market.

We can customize L.C.R. (Least Cost Routing) to your needs and carry your traffic as per your requirements on a project by project basis which is, generally, not available or even possible with many carriers whose networks are built to carry their traffic based on class of service that is associated with the product they sell. Therefore, any change they make effects the same type of subscribers as a whole. This flexibility is the result our custom designed platforms and switches, which enables us to integrate:

A More Value Added Products

i. Wireless phone integration

In many countries inbound wireless calls are free. With the use of our state of the art callback system, wireless users make all their international calls at a fraction of the prohibitive cost what the wireless companies charge at that location.

ii. Global Calling Cards

Needless to say a global company needs global calling cards to communicate. Since our target audience is the foreign markets, our rates are much better then generic calling cards that are offered by the common carriers

iii. International Toll Free Service

Your customers or your employees can reach you with the International Toll Free Service, either in the USA, in a foreign country where you may need the toll free service to terminate. or with Call Home or Collect Call type of services.

While many solution providers will push their equipment to change your existing system to possibly a IP based telephony PBX, we will adapt a solution to your telephony system, whether it is digital or analog, at the lowest costs in the market with minimum additions or modifications enabling you to keep your investment.

Since we do not interfere with your inbound telephone configuration, we, simply, add the desired number of trunks to your existing system while keeping your inbound trunks in tact. This provides you to have no down time and redundancy for your outbound calls by allowing you to keep the existing LD providers. Once the new system is implemented your PBX system is configured to distribute as per your choice your call traffic to us, which enables you to access many top carriers in the industry as well as your existing provider(s) for backup. We can communicate and coordinate with your equipment vendors to understand your needs.



Fallback option

Since very little changes are made or additions are not intrusive to your existing equipment, the existing service could still remain as a backup with minimum commitments.

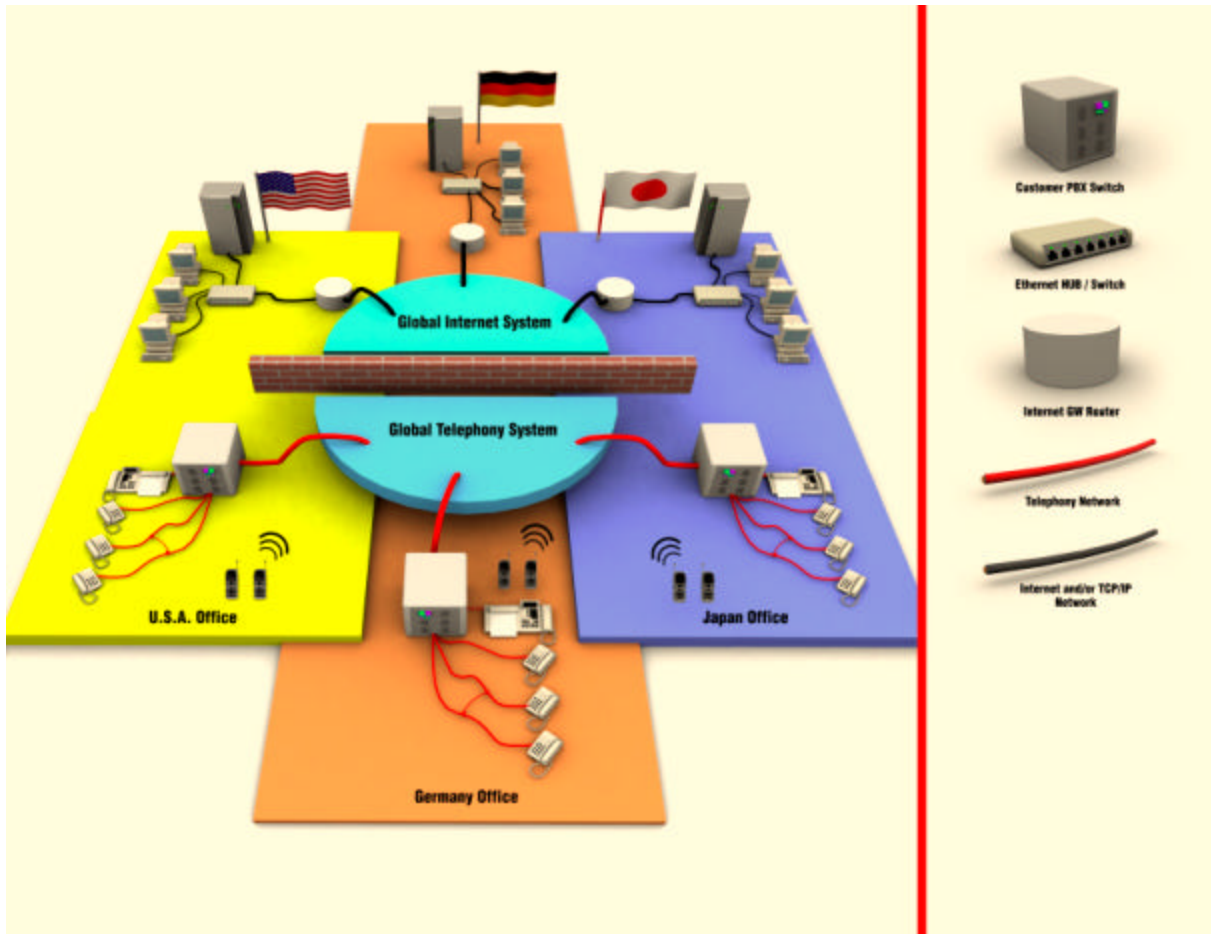
Security and Control

Many corporations could control their telephone bills in the USA but can do very little for their offices abroad. We developed our solutions with security and control in mind, preventing abuse and security issues. By the use of VPN (Virtual Private Networking), Voice Over IP communications can be secured beyond the security that can be offered by ordinary PSTN lines. VPN can provide up to 128 bits encryption and additional security measures for your secure and private voice communications.

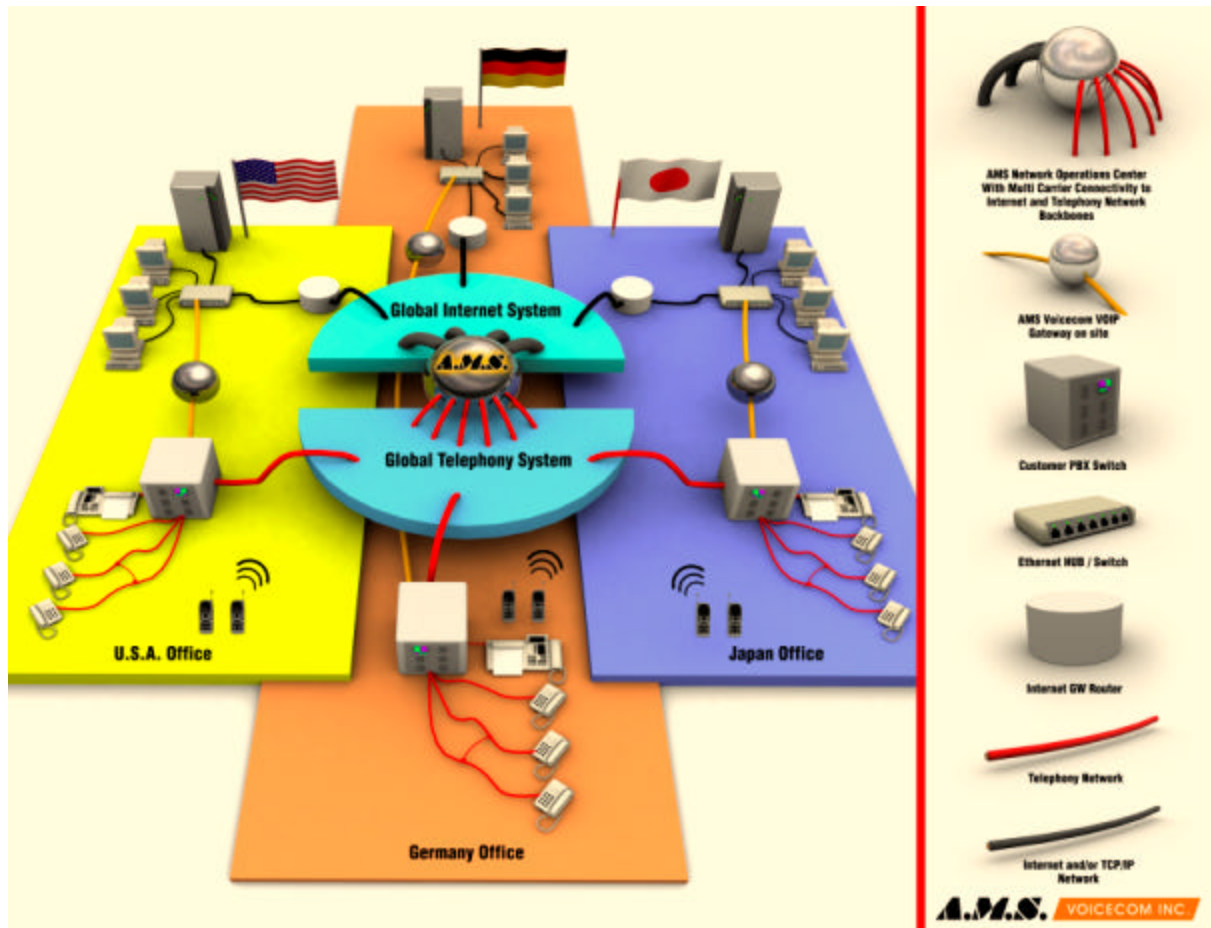
All the remote locations could be under one itemized bill enabling the accounting to have a better grasp on the budget and the expenses. Straightforward easy to read bills make it simple to identify your costs.

Since the idea is not to replace but to enhance, we have found that the investment return has been not in months, but, in many cases, in days, especially, when you are dealing with foreign telephone expenses. A simple analysis of your company's phone bills including the remote ones could show you the amortization time to be a very short one





Before AMS Voicecom



After AMS Voicecom